

Fr 7.1-4

GENERAL TERMS AND CONDITIONS

The general rules by which the laboratory works:

1. The laboratory requires the client to provide all necessary information and documents free of charge and on time for the order's execution. If required, the client should also provide access and assistance. A document for the identification of the object and the place of sampling, along with the representative's signature in the relevant protocol (Fr 7.3-1, Fr 7.3-3, or Fr 7.3-4), should also be provided by the client.
2. *Upon request, BAS teams must be granted access to Hydrostroy JSC sites to evaluate RCL implementation and perform testing and sampling following relevant regulations.*
3. The agreed remuneration becomes payable when the Head of the laboratory notifies the Employer that the service has been performed. A test report is received after payment of the service.
4. In case there is any deviation in the quality of the test that is proven to have an impact on the results, the laboratory will inform the contracting authority immediately. The laboratory will then offer a free repetition of the test with new samples provided or set aside as controls, as soon as they are approved by the contracting authority. The new samples will be marked, labeled, and packaged properly as necessary.
5. For all significant changes that have become necessary after the start of the execution of the request, the client must be informed and immediate actions are taken, discussed, and agreed upon by him.
6. The laboratory has obtained general liability insurance to cover any damage caused to third parties.
7. The laboratory ensures that the tests will be completed within the agreed deadline. The time frame for delivering the results of the service begins when the test samples are received and the contract (request) has been accepted.
8. When a new version of a testing standard is released, the laboratory may perform tests based on the previous version for up to one month and must notify the client.
9. The Laboratory and the Contractor both have the right to cancel the contract if they have a valid reason to do so. Cancellation of the contract must be done in writing. However, terminating the contract without a valid reason is not allowed.
10. The laboratory must give written consent before the Contractor can distribute any part of the protocols.
11. The management of the laboratory is responsible for monitoring and controlling access to areas where tests are performed.

The Contractor may only visit the laboratory and witness any testing that they have requested after obtaining permission from the Head of the laboratory. Before being granted access to relevant areas of the laboratory, the Contractor must sign a declaration of good faith and loyalty (Fr 4.2-2) and become familiar with the order and ways of granting access to clients or their representatives. During the visit, all specialists take necessary precautions to ensure that the confidentiality of other contractors is not compromised.